# **Book Ola Auto WITH SMARTphone**

## **Overview**

Guides **senior citizens** to independently book Ola **Auto**.

## **Prerequisites**

* Active internet connection on the phone.
* The pickup location and destination are known to the user.

## **Steps**

### **Launch the Ola app.**

Tap on the **Ola** app on your phone.

* Ola app launches.

**Note:** If the app is not installed on your phone, please refer to the [Install and Setup of Ola](#_Install_and_Setup) section

### **Set pick-up location.**

|  |  |
| --- | --- |
| **Pickup location** | **Set pickup location on the App** |
| Usual pick-up location (From where you travel generally) | No Action is required. |
| A location is different from the usual pick-up location. | 1. Click **Usual Pickup**. 2. In the text box P**ick-up,** Click the **X** mark. 3. In the text box **Pick-up,** Type the *Address* of your pick-up location. |

### **Set Destination**

|  |  |
| --- | --- |
| **Destination** | **Set destination on the App** |
| Travelling to a friend’s/relative’s place | 1. Click **Search Destination**. 2. In the text box **Enter destination,** type the R*esidential Address*.   A screenshot of a phone  Description automatically generated with medium confidence |
| Travelling to a public place (Temple/Bust stop/ Hospital/ Hotel/ Market/ Apartment/ Bank/ Government office) | 1. Click **Search Destination.** 2. Type the *Name* of the place in the **Enter destination**.   **Note:** Google will pick the address of the place automatically.   * Google suggests a list of places matching the name entered by you.  1. Click on the correct destination.   A screenshot of a phone  Description automatically generated with medium confidence |

### **Choose Auto**

Click **Auto**.

A screenshot of a car sharing program

Description automatically generated with low confidence

### **Set Payment mode.**

|  |  |
| --- | --- |
| **Desired mode of payment** | **Set Payment Mode on the App** |
| Default Mode: Cash | No action is required. |
| Wallet/UPI | 1. Click **Cash**. 2. Choose **Payment Mode**. 3. Click **Confirm**. |

### **Book the ride.**

Click **Book Auto.**

* You will get the auto number, OTP, and estimated wait time.

## **Additional Information**

### **Install and Setup of Ola.**

Download and Install:

1. Tap on **Play Store** on your smartphone.
2. In the text box **Search apps**, type *Ola*.
3. Tap **Search** on the keyboard.
4. Click on **Install**.

* The installation will begin and take a few seconds to complete.

Set Up and Login:

1. Click **Open**.

* A window opens with the message ‘Allow Ola to send you notifications?’.

1. Click **Allow**.
2. Click **Continue with Phone Number**.

* A window opens with your phone number, or you get a prompt to enter your phone number for registration.

1. Phone number for Ola registration.

|  |  |
| --- | --- |
| **Prompt** | **The phone number for registration** |
| The app prompts your phone number. | Click on the phone number.  **Note:** Ola registration happens with this phone number. |
| The app prompts you to enter your phone number. | 1. From the drop-down for **Country Code**, select +91. 2. In the text box, type your **phone number**. |

1. Click **Next**.

* Ola auto-verifies your phone number.

1. Click **Allow**.

* A window opens with the message ‘Allow Ola to access this device’s location?’.

**Note:** The option **Precise** is chosen by default.

1. Click **While using the app**.

* A window opens with the message ‘Allow Ola to make and manage phone calls?’.

1. Click **Allow**.

* The Ola app is successfully installed, set up and logged in.